

How to Update Your DNS Settings

This is a general guide to help you update your DNS settings so you can use a custom domain on your online store. The steps and verbiage may differ across domain providers. Reference your domain provider's help center for additional information or contact your IT team.

Prerequisites

- You must have already purchased a domain from a domain registrar such as GoDaddy or Domains.com.
- You must have administrator access to your DNS settings from your domain provider.

Steps

1. Sign in to your domain registrar account, such as GoDaddy or Google Domains
2. Locate the DNS Settings
3. A. If using a subdomain (e.g., subdomain.domain.com):
 - Create a CNAME record called whatever the desired subdomain is. For example, in subdomain.domain.com, the name would be "subdomain". Insert "itemorder.com" as the value requested.B. If using a top-level domain (e.g., domain.com):
 - Create an A Record named "@". Insert "35.238.174.205" to indicate OMG as the server that hosts the stores.
4. Wait for your connection to validate. It can take 24 to 72 hours for the connection to start working properly.
5. For additional information or support, reach out to your domain registrar or your IT team.